

Carpinteria CAPP Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Carpinteria CAPP

Report Date: 1/25/2024

Product Description: Customer-Facing Website

Contact Information:

Prepared By:

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Notes:

Tested using:

Google Chrome v 120.0.6099.225 (Official Build – 64 bit)

NVAccess NonVisual Desktop Access (NVDA) v 2020.4

Chrome DevTools v 120

axe DevTools v 4.73.1 (axe-core v 4.8.2)

Microsoft Accessibility Insights for Web v 2.41.0 (axe-core 4.7.2)

SortSite Professional v 6.49

ANDI v 29.0.1
fANDI v 7.0.0
gANDI v 6.1.1
IANDI v 8.2.1
sANDI v 4.3.1
cANDI v 4.1.4
hANDI v 4.0.3

Evaluation Methods Used:

The accessibility assessment was conducted to ensure comprehensive coverage and adherence to WCAG guidelines. Our approach included:

- **Page Sampling:** A strategic selection of pages was made to representatively cover all major templates and components used across the application.
- **Additional Review:** Alongside the focused sampling, we conducted a review of other pages, specifically targeting content-related accessibility concerns.
- **Manual Testing Tools:** The assessment utilized tools such as ANDI, Microsoft Insights for Web, and the NVDA screen reader to manually evaluate accessibility.
- **Automated Testing Tools:** In addition to manual testing, we employed automated tools like AxeDevTools and SortSite, complemented by Microsoft Insights for Web, to ensure a robust and thorough accessibility analysis.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |

| Standard/Guideline | Included In Report |
|--|---|
| | Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) Level AA (Yes) Level AAA (No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 1.1.1 Non-text Content (Level A) | Partially Supports | There is a logomark missing a proper description |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | |
| 1.3.1 Info and Relationships (Level A) | Partially Supports | There is a programmatically hidden element that improperly receives focus |
| 1.3.2 Meaningful Sequence (Level A) | Supports | |
| 1.3.3 Sensory Characteristics (Level A) | Supports | |
| 1.4.1 Use of Color (Level A) | Supports | |
| 1.4.2 Audio Control (Level A) | Not Applicable | |
| 2.1.1 Keyboard (Level A) | Partially Supports | There are instances of complex widgets not functioning in an expected way according to the Authoring Practices guide. There is also scrollable information that is not reachable by keyboard, preventing some users from being able to fully interact with the content. |
| 2.1.2 No Keyboard Trap (Level A) | Supports | |
| 2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) | Supports | |
| 2.2.1 Timing Adjustable (Level A) | Supports | |
| 2.2.2 Pause, Stop, Hide (Level A) | Supports | |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Supports | |
| 2.4.1 Bypass Blocks (Level A) | Does Not Support | Page is missing a "Skip to Content" link |
| 2.4.2 Page Titled (Level A) | Supports | |
| 2.4.3 Focus Order (Level A) | Supports | |
| 2.4.4 Link Purpose (In Context) (Level A) | Partially Supports | There are several links that lack proper context as to their purpose |
| 2.5.1 Pointer Gestures (Level A 2.1 and 2.2) | Supports | |
| 2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 2.5.3 Label in Name (Level A 2.1 and 2.2) | Supports | |
| 2.5.4 Motion Actuation (Level A 2.1 and 2.2) | Supports | |
| 3.1.1 Language of Page (Level A) | Supports | |
| 3.2.1 On Focus (Level A) | Supports | |
| 3.2.2 On Input (Level A) | Supports | |
| 3.2.6 Consistent Help (Level A 2.2 only) | Supports | |
| 3.3.1 Error Identification (Level A) | Supports | |
| 3.3.2 Labels or Instructions (Level A) | Supports | |
| 3.3.7 Redundant Entry (Level A 2.2 only) | Supports | |
| 4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply | Does Not Apply | For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata . |
| 4.1.2 Name, Role, Value (Level A) | Partially Supports | There are instances of complex widgets not implemented in a way prescribed by relevant design patterns. |

Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 1.2.4 Captions (Live) (Level AA) | Not Applicable | |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not Applicable | |
| 1.3.4 Orientation (Level AA 2.1 and 2.2) | Supports | |
| 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) | Supports | |
| 1.4.3 Contrast (Minimum) (Level AA) | Partially Supports | There are several instances of contrast need meeting defined minimums. |
| 1.4.4 Resize text (Level AA) | Supports | |
| 1.4.5 Images of Text (Level AA) | Partially Supports | There are several instances of images that contain text. While this is predominantly found within diagrams, the |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| | | CAPP logomark also does not properly convey text to users. |
| 1.4.10 Reflow (Level AA 2.1 and 2.2) | Supports | |
| 1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) | Partially Supports | The focus indicator on the search button does not meet a sufficient contrast. |
| 1.4.12 Text Spacing (Level AA 2.1 and 2.2) | Supports | |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) | Supports | |
| 2.4.5 Multiple Ways (Level AA) | Supports | |
| 2.4.6 Headings and Labels (Level AA) | Supports | |
| 2.4.7 Focus Visible (Level AA) | Partially Supports | There are a couple instances of elements missing focus indicators – specifically within the accordion widget and within the “Sign up” form. |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) | Partially Supports | The fixed header occasionally is positioned over content that is currently receiving focus. |
| 2.5.7 Dragging Movements (Level AA 2.2 only) | Supports | |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only) | Supports | |
| 3.1.2 Language of Parts (Level AA) | Supports | |
| 3.2.3 Consistent Navigation (Level AA) | Supports | |
| 3.2.4 Consistent Identification (Level AA) | Supports | |
| 3.3.3 Error Suggestion (Level AA) | Not Applicable | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Not Applicable | |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) | Not Applicable | |
| 4.1.3 Status Messages (Level AA 2.1 and 2.2) | Supports | |