



July 2009

Carpinteria Valley Water District

H₂KNOW

Identity Theft Prevention Program and Privacy of Utility Account Information

According to the Federal Trade Commission's (FTC) Identity Theft website, www.ftc.gov/idtheft, the FTC estimates that as many as 9 million Americans have their identities stolen each year. In accordance with the FTC's regulations and the Fair and Accurate Credit Transaction (FACT) Act of 2003, CVWD has an Identity Theft Prevention Program to identify "red flags" on customer accounts and outlines appropriate procedures to protect against identity theft. **Providing a Personal Identification Number (PIN) is encouraged to verify a customer's identity.**

CVWD customers supply personal information as a requirement for receiving water service. The information given to CVWD account staff is strictly confidential and may not be disclosed or accessed for any purpose other than billing. For this reason, District staff will only share a customer's account information (customer name, home address, and utility usage data) with an agent or family member upon the written authorization of such person by the customer. Exceptions to this practice include District related duties performed by District employees or consultants or upon receipt of a valid court order or subpoena.

For your convenience, the District's Identity Theft Prevention Program and Privacy of Utility Account Information can be viewed on the District's website www.cvwd.net.

Please contact Norma Rosales, Business Manager at (805) 684-2816 if you have any questions regarding the District's Identity Theft Prevention Program.

On-line Credit Card Processing Fee Waived

In an effort to increase customer use of our new online credit card payment system, a processing fee will **NOT** be charged during the months of July, August and September. This 3 month trial period will give the District an opportunity to evaluate the interest level of our customers. A processing fee may have to be implemented if only a small number of customers take advantage of this service.

- save water
- save money
- save time

Go online now to use
"Water Wise Gardening in
Santa Barbara County"

Everything from plant selection,
garden design ideas, compost
techniques, and more!

Tailored for Santa Barbara County
You can find it all at:

family of santa barbara county water providers
sbwater.org
saving you water

Introducing a new tool
for your toolshed!



Online Virtual Garden Tours
with a searchable Plant Database

El Distrito es bilingue. Favor de llamar (805) 684-2816 con cualquier pregunta sobre su cuenta o el uso de agua, estamos aqui para asistirlos.

JULY: SMART IRRIGATION MONTH

SMART TIPS TO REDUCE YOUR LANDSCAPE WATER USE IT'S EASIER THAN YOU THINK.

Water use increases during the summer months primarily due to water used for our landscapes. Irrigation systems, or automatic sprinkler systems, help you to enjoy your yard and keep it healthy and beautiful. By following a few easy tips, you can ensure that your irrigation system operates efficiently in July, all summer and year round.



The key to efficient irrigation is applying just enough water and only when necessary—and these tips:

- Adjust your irrigation system timer seasonally—and more frequently during the summer to save even more water.
- Apply water in short cycles to allow absorption without runoff.
- Add a rain shut-off switch to your system. This inexpensive device keeps sprinklers off in wet weather and can be retrofitted to most systems by a professional.
- Check your system monthly for broken heads or leaks that can turn an efficient system into a water guzzler.
- Adjust sprinkler heads routinely to keep water on the landscape and off pavement and structures.



For more tips, visit: www.smartirrigationmonth.org

Board of Directors Meetings

The Board Meetings for the month of July:

Wednesday	July 1st
Monday	July 6th
Wednesday	July 22nd

The meetings are held at 4 p.m. in the District Boardroom, 1301 Santa Ynez Avenue.

Visit our website at www.cvwd.net for new and updated information.

Carpinteria Valley Water District Board of Directors

Frederick Lemere
President

June Van Wingerden
Vice President

James W. Drain
Robert R. Lieberknecht
Matthew T. Roberts

Board Meetings

CVWD's Board of Directors regularly meets on the 3rd or 4th Wednesday of each month.

Regular meetings begin at 4 p.m., are open to the public, and are held at 1301 Santa Ynez Ave., Carpinteria.

For more information on the meeting schedule, phone (805) 684-2816

Staff

Charles Hamilton
General Manager

Alex Keuper

Engineering
Bob McDonald
District Engineer

Rhonda Gutierrez
Brian King
Mike Shaffer

Business
Norma Rosales
Business Manager

Esperanza Barbosa
Suzie Lara
Tootie Maier
Patty Rodriguez

Operations and
Maintenance
Omar Castro
O&M Manager

Jon Macias
Justin Martinez
Ryan Quiroga
Danny Rada
Greg Stanford
Sarah Strassburg-Salas