



September 2010

Carpinteria Valley Water District

H₂KNOW

Valve Replacement Program

The Operations department has been working on an ongoing valve maintenance and exercise program designed to give critical data about the operational status of the many valves in our distribution system.

In late August, two non-functioning valves, originally installed in the 1950's, were targeted and recently replaced in the Concha Loma area. The purpose of the valve replacement program is to ensure proper shut down and the ability to isolate sections of water mains thus minimizing the impact on our customers and water loss caused by leaks.

The Operations department will continue to work diligently to collect data on water mainline valves throughout the distribution system and identify those needing replacement.



Pictured above are Carpinteria Valley Water District field staff installing two new valves in the Concha Loma area.

El Carro Well #2 Amended Schedule

The El Carro Well Project timeline has been extended due unanticipated issues. A new schedule has been developed and is noted here for your convenience. No 24-hour work is anticipated.

Well Development
Monitoring Well Development
Wrap Up and Post Construction

August 22nd thru September 7th
September 7th thru September 8th
September 9th thru September 26th

El Distrito es bilingue. Favor de llamar (805) 684-2816 con cualquier pregunta sobre su cuenta o el uso de agua, estamos aqui para asistirlos.

Customer Information Update

In July, the District mailed letters to some customers asking for updated contact and identification information.

The District uses the contact information to advise customers of water related emergencies such as water main breaks.

The identification information is used to protect you and is vital to the successful implementation of the District's Identity Theft Prevention Program. The program is in response to the Fair and Accurate Credit Transaction (FACT) Act of 2003 and the final rules and guidelines for the FACT Act issued by the Federal Trade Commission and federal bank regulatory agencies in November 2007. CVWD uses information such as drivers license numbers or a four digit pin number to confirm that we are only providing account information to the account holder or an authorized agent. In addition, having a 2nd contact person on record provides a safety net in the event of illness or unexpected travel out of town.

Please call the District office at (805) 684-2816 if you have any questions or concerns regarding your contact and identification information.

Fee Increases

The Board of Directors recently approved an increase in certain fees and charges which became effective September 1, 2010. Listed below are the fees affected:

	New Amount	Previous Amount
Door Tag	25.00	20.00
Records Reproduction	.50	.35
Temporary Service		
Connection	75.00	50.00
Meter Tampering	500 .00	300.00

Need a Gardener?

Visit greengardener.org for a list of gardeners trained and tested in resource efficient landscape management practices. These practices include water efficiency, green waste reduction, fertilizer management, pesticide reduction, low maintenance plant material selection, and pollution prevention.



Board of Directors Meetings

The Board of Directors may hold regular Board meetings on any Wednesday at 4 pm at the District Offices at 1301 Santa Ynez Avenue, except on the second Wednesday of the month. The second Wednesday meeting is held at 5:30 pm at Carpinteria City Hall, 5775 Carpinteria Avenue.

To find out about specific meeting dates, contact the District at 684-2816 x104 or go to www.cvwd.net.

Carpinteria Valley Water District Board of Directors

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