



November 2011

Carpinteria Valley Water District

# H<sub>2</sub>KNOW

## Central Zone (CZ) Main Project - Phase II In Progress!

Phase II of the Central Zone (CZ) Main Extension Project is underway! The area affected is along El Carro Lane from Sterling Ave to the western end of El Carro Lane. The work began on October 24th and is expected to be completed by mid-December. The benefits of this project, partially funded by a \$2 million Proposition 50 grant, include a centralized pressure zone and improved water quality.



Pictured at left, is the off-loading of some of the 12" PVC pipe that will make up the approximately 3000 feet of pipeline for Phase II of the CZ Main Extension Project.

Pictured at right, are the trench markings along El Carro Lane where the pavement will be cut and the pipeline will be installed.



El Distrito es bilingue. Favor de llamar (805) 684-2816 con cualquier pregunta sobre su cuenta o el uso de agua, estamos aqui para asistirlos.

## Late Payment Procedure

Many District customers inquire about CVWD's billing and payment schedule. CVWD water is delivered to customers on credit, in advance of payment, and bills are due upon receipt. Bills must be paid prior to the next billing date (28<sup>th</sup> of each month) to avoid a disconnect notice. The following table lists the penalty, mandatory door tag and shut off dates for the next three months.

	November 2011	December 2011	January 2012
Penalty Date Pay by 5 p.m.	Monday 11/14	Monday 12/12	Monday 1/9
Door Tag Notification	Tuesday 11/15	Tuesday 12/13	Tuesday 1/10
Shut-Off Pay before 9 a.m.	Thursday 11/17	Thursday 12/15	Thursday 1/12

### Reminder to Update Account Numbers on Bill Pay Remittance Checks

In an effort to expedite payment processing, we ask that you update your account number information on checks remitted through financial institutional bill pay services such as *Checkfree.com*.

### Thanksgiving Holiday

The District Office will be  
**closed**  
**Thursday and Friday,**  
**November 24th and 25th**  
in observance of the  
Thanksgiving Holiday.

In case of an emergency,  
call (805) 684-2816.

### Smart Landscape Rebate Program Extended!

If you thought you missed the boat, here's your chance to get on board. The rebate covers retro-fitting inefficient irrigation equipment and replacing high water using plants such as grass with low water using plants. **Projects must be approved in advance.** Contact Rhonda at 684-2816 ext. 116 or Rhonda@cvwd.net for more information or to schedule a Pre-Qualification site visit.

### Board of Directors Meetings

Regular Board meetings may be held on the second and fourth Wednesday of every month at 5:30 pm at Carpinteria City Hall, 5775 Carpinteria Avenue. The Board may also hold regular Board meetings other Wednesdays of the month at 5:30 pm at the District Offices at 1301 Santa Ynez Avenue.

### Carpinteria Valley

### Water District

### Board of Directors

June Van Wingerden  
*President*

Matthew T. Roberts  
*Vice-President*

Clay Brown  
Robert R. Lieberknecht  
Alonzo Orozco

### Staff

Charles Hamilton  
*General Manager*

Business  
Norma Rosales  
*Assistant General  
Manager*

Esperanza Barbosa  
Alex Keuper  
Suzie Lara  
Tootie Maier  
Patty Rodriguez

Engineering  
Bob McDonald  
*District Engineer*

Rhonda Gutierrez  
Brian King  
Mike Shaffer

Operations and  
Maintenance  
Omar Castro  
*O&M Manager*

Raymundo Barbosa  
Lance Edmondson  
Jon Macias  
Danny Rada  
Jon Rasmussen  
Bryan Schmidt  
Greg Stanford  
Sarah Strassburg

Visit  
**[www.cvwd.net](http://www.cvwd.net)**  
for new and  
updated  
information.