

Carpinteria Valley Water District Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version: Carpinteria Valley Water District

Report Date: 1/25/2024

Product Description: Customer-Facing Website

Contact Information:

Prepared By:

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Notes:

Tested using:

Google Chrome v 120.0.6099.225 (Official Build – 64 bit)

NVAccess NonVisual Desktop Access (NVDA) v 2020.4

Chrome DevTools v 120

axe DevTools v 4.73.1 (axe-core v 4.8.2)

Microsoft Accessibility Insights for Web v 2.41.0 (axe-core 4.7.2)

SortSite Professional v 6.49

ANDI v 29.0.1

fANDI v 7.0.0

gANDI v 6.1.1

lANDI v 8.2.1

sANDI v 4.3.1

cANDI v 4.1.4

hANDI v 4.0.3

Evaluation Methods Used:

The accessibility assessment was conducted to ensure comprehensive coverage and adherence to WCAG guidelines. Our approach included:

- **Page Sampling:** A strategic selection of pages was made to representatively cover all major templates and components used across the application.
- **Additional Review:** Alongside the focused sampling, we conducted a review of other pages, specifically targeting content-related accessibility concerns.
- **Manual Testing Tools:** The assessment utilized tools such as ANDI, Microsoft Insights for Web, and the NVDA screen reader to manually evaluate accessibility.
- **Automated Testing Tools:** In addition to manual testing, we employed automated tools like AxeDevTools and SortSite, complemented by Microsoft Insights for Web, to ensure a robust and thorough accessibility analysis.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)

Standard/Guideline	Included In Report
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<p>There are several instances of images presented inaccurate or incomplete alternative text.</p> <p>Most instances do not result in significant barriers, but there are some instances where context is not conveyed to the user. Examples include district maps, diagrams, and logomarks.</p>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There are no audio-only or video-only elements within the application
1.2.2 Captions (Prerecorded) (Level A)	Does Not Support	There are videos of district meetings that are not captioned.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	The videos of the district meetings mentioned above do not have directly correlating media alternative available, but the presentation slides that were talked to are available for download in most cases.
1.3.1 Info and Relationships (Level A)	Partially Supports	<p>There are examples of information or relationships to content not being properly conveyed to users.</p> <p>This includes usage of visual information not being properly conveyed from CSS pseudo-selectors, missing accessible names from the carousel component, footnote references not recognizable, non-labeled table columns and rows, improperly defined heading text, a main landmark region containing non-main elements, illogical heading level.</p>
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	<p>There are instances of color being used to convey meaning.</p> <p>Specifically: links missing underlines without meeting</p>

Criteria	Conformance Level	Remarks and Explanations
		appropriate contrast, the calendar component highlighting “today” using orange,
1.4.2 Audio Control (Level A)	Not Applicable	There are no elements requiring audio controls.
2.1.1 Keyboard (Level A)	Partially Supports	There are several instances of complex widgets not functioning in an expected way, but all but one are still navigable and interactive by the keyboard. The only instance of an element being truly inaccessible (non-navigable date picker widget), there is an alternative method of performing the same action.
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Not Applicable	There are no time-limited actions within the application.
2.2.2 Pause, Stop, Hide (Level A)	Does Not Support	The Carousel widget does not provide a method to pause, stop, or hide the animation.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Does Not Support	There is no “Skip to Content” link as well as instances of landmark roles not following the expected behavior for that landmark.
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	Focus order within certain modalities that default to a “mobile” view result in focus moving through a hidden navigation menu on all pages. The RSS Feed widget does not follow a logical focus order. Anchor links do not always move focus in an expected way. Modals do not always properly handle focus.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	There are instances of links that do not appropriately indicate their purpose without traversing through nearby context.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially Supports	There are instances of a search widget on the table component not being properly labeled.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Does Not Apply	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Partially Supports	There are instances of ARIA parameters being used inappropriately, ARIA parameters missing, and widgets not being configured in a way that meets appropriate design patterns according to the Authoring Practices Guide.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no live audio or video content within the application.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	There are videos that do not have audio descriptions, but material being discussed is provided elsewhere.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	There are several instances of color pairings that result

Criteria	Conformance Level	Remarks and Explanations
		in poor contrast.
1.4.4 Resize text (Level AA)	Partially Supports	There is a menu that partially clips content when page is zoomed in. There is also an instance of a third party plugin (ArcGIS) that prevents zooming and scaling within the meta viewport.
1.4.5 Images of Text (Level AA)	Partially Supports	There are two instances of images containing text.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	There are several instances of improper contrast around focus indicators, and iconography that does not have sufficient contrast in from the background.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially Supports	There is an instance in which text is overlapped by other content.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially Supports	There are a couple headings that are not properly marked as such.
2.4.7 Focus Visible (Level AA)	Partially Supports	There are instances of interactive elements missing focus indicators.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	When the page's main search bar is open and interacted with, the neighboring links are obscured behind the search box.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	There is no functionality within the application requiring dragging movements
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	Carousel navigation controls has a 10x10px touch target
3.1.2 Language of Parts (Level AA)	Does Not Support	There are two instances within the application that contains non-English text, both are missing properly defined localization attributes.
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	There is no authentication within the application.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Supports	Filtered tables do not provide programmatically determinable status messages when updated.